

Sod turns on Lyndoch med clinic while nurse call system fails



Lyndoch held a sod turning ceremony on its new \$22m medical clinic today, while 100m away nurses are dealing with an unreliable call system. Image: Stockblock.

Carol Altmann – The Terrier

Lyndoch Living today held a ceremony to celebrate the turning of the first sod on its \$22 million medical clinic on Hopkins Rd.

Red rope and gold pillars, like those you see outside nightclubs, marked the VIP area on the razed Tomlinson site that remains littered with a pile of unanswered questions, like how will this benefit the residents?

There didn't appear to be any VIPs other than the board who turned up today, and there was no sign of any residents.

Neither was there any care staff who, 100m away from the sod, are still battling with an unreliable nurse call system.

These staff must wonder, surely, how Lyndoch can afford to spend \$22 million on a medical clinic while such basics as the call system remain dodgy.

This is the mobile system that connects care workers as they move from wing to wing and floor to floor.

It's the spinal cord of the communications system and yet is not 100 per cent reliable and plagued by black spots.

This means calls between care staff can drop out, which, in an emergency, is a bit like us dialing 000 and nobody answers.

Lyndoch has known about these system failings for more than a year and yet, for whatever reason, it still hasn't been fixed.

In that time, there has been at least one serious incident involving an emergency with a resident and the call system breaking down.

How such lop-sided priorities within Lyndoch remain acceptable is beyond me and I can only ponder, as the board lines up for photo opportunities with a shiny spade, if they are aware.

They are now.

[Once again, I am sorry, but I have comments turned off on this post until a current legal action involving Lyndoch is sorted.]